



December 26, 2017

Current Resident

RE: Kidde Fire Extinguisher Recall

Dear Resident,

The Consumer Product Safety Commission (CPSC) has recently announced the recall of over twenty seven million fire extinguishers manufactured by Kidde. As you know, all homes on JBER are provided at least one fire extinguisher, many of which are unfortunately on the recall list.

To determine if your fire extinguisher is included in the recall, we have attached a printout of the official notice from the CPSC. **Note that fire extinguishers with metal handles are not included in the recall, regardless of the model number.**

Due to the scope of the recall and the logistical challenges of shipment to Alaska, we do not anticipate an immediate resolution, however we are taking a number of steps to procure and distribute new fire extinguishers to all residents impacted.

- 1) A large order of fire extinguishers was placed immediately following word of the recall; we expect these to arrive towards the beginning of 2018.
- 2) We are working with the manufacturer to supplement our current orders with replacements through the Kidde recall program.
- 3) We will continue to process exchanges through our U-Fix-Its as stock becomes available. **Effective immediately, if you visit the U-Fix-It and an extinguisher is not available, we will add you to a waitlist. As extinguishers become available, we will contact you to arrange pickup.**

You may receive further updates on availability by:

- Contacting our office by phone, walk in, or through our website.
- Contacting our U-Fix-Its directly 907.743.9070 (JBER-E) or 907.375.0559 (JBER-R)
- Reading our blog at www.auroramilitaryhousing.com/KiddeRecall.
- Signing up for our email list at www.auroramilitaryhousing.com/email-sign-up/.
- Viewing our Facebook page at www.facebook.com/AuroraMilitaryHousing.

Should you have any questions about the recall, you may contact our office during business hours or the manufacturer, Kidde, directly.

Kind Regards,

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