



January 4, 2019

Re: Touch Up Paint

Effective February 4, 2019, the Self Help Center will no longer be stocking touch up paint. Over the 17 year history of Aurora Military Housing, we have acquired a total of 3262 homes, many of which were Military builds that used unique paint colors that are different than the one style we convert to today. We have always stocked some styles, but it is not possible for us to reliably stock all of these paint colors.

For this reason, we will instead be supplying Kilz Primer at the Self Help Center. Kilz can be applied to areas of the walls that would normally require touch up paint. However, in many cases, it is not necessary for you to do anything to your walls on move out.

**Paint charges on move out are rare.** When we do charge for paint related work, it is typically for one of the following reasons:

- Smoking in the unit (usually requires full paint).
- Damage to sheetrock: holes larger than a nickel.
- Soot/Dust wear resulting from fire or failure to change filters during tenancy.
- Water damage.
- Failure to return wall to paint color provided on move in. (Self Help Center touch up paint was only 1 quart and was not intended to cover this elected expense)
- Excessive damage outside of normal wear and tear (i.e. Sharpie drawings, peel/claw marks from animals, etc).

**None of the above can be remedied by touch up paint.**

**In many situations, we found that residents were touching up areas improperly or performing unnecessary touch up work. Our paint team accounts for normal wear and tear during their change of occupancy maintenance.**

We hope that these changes will help clarify our move out expectation and reduce stress at move out, while still providing the tools to remedy minor paint-related issues.

Should you have any questions, please contact the inspections team at 907.753.1023

-Aurora Military Housing Management

[AuroraMilitaryHousing.com](http://AuroraMilitaryHousing.com)

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6350 Arctic Warrior Drive • Anchorage, Alaska 99506 • 907.753.1023