



August 10, 2021

Current Resident

JBER, AK 99506

Current Resident,

We are excited to announce a major overhaul to the water distribution system in your neighborhood! This project will result in the installation of numerous shutoff valves in Cherry Hill.

Today, the only way to shut off water to a building is through a single full neighborhood shutoff valve. This means, the entire neighborhood is currently impacted anytime a water system upgrade, routine maintenance, or emergency occurs. This project will allow our maintenance team and the JBER team to isolate smaller sections of Cherry Hill housing when performing water related maintenance, greatly reducing neighborhood wide outages.

This project will result in at least eleven (11) roughly four-hour water shutoffs over the coming month. Different shutoffs will affect different homes; your home will NOT be subjected to all 11 shutoffs. Most homes will experience between 3 to 4 shutoffs. We expect this project to begin 18 August. There will be two neighborhood wide shutoffs initially followed by smaller, localized outages. The two initial outages are as follows:

- 18 August 2021: 4 Hours
- 20 August 2021: 4 Hours

In addition to temporary water outages, roads near valve installs may temporarily be reduced to 1 lane.

As a courtesy and to thank you for your patience and understanding during this project, we will be crediting each ledger for a day of rent. This credit will automatically be applied to any outstanding charge and can be used for any future charge or rent.

We have prepared a hub that offers more details about this project (including a tentative schedule) at www.auroramilitaryhousing.com/projects/ and will continue to liberally share updates via mail, flyers, and email. You will receive a) a door hanger at least 2 days prior to a shutoff and b) a neighborhood wide email detailing any changes to the schedule as they occur. To receive these emails, please sign up at www.auroramilitaryhousing.com/email-sign-up/ and select "Cherry Hill" as your neighborhood.

Should you have any questions, feel free to reach out to our project management team at amhprojects@jlproperties.com.

Kind Regards,
Aurora Housing Management

AuroraMilitaryHousing.com

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