Renters Insurance Making a Claim

Renters Insurance for All.

All homes include a complimentary renters insurance policy, designed to provide peace of mind for you and your family.

INSTRUCTIONS FOR FILING

- 1. Provide Great American Insurance with prompt notice of the loss or damage.
- 2. Notify the police in case of loss by theft.
- 3. Protect the property from further damage. If repairs to the property are required, the resident must a) make reasonable and necessary repairs to protect the property; and b) keep an accurate record of repair expenses.
- 4. Cooperate with Great American Insurance throughout the claim investigation.
- 5. Prepare an inventory of damaged personal property showing quantity, description, actual cash value and amount of loss. Attach all bills, receipts, and related documents that justify inventory figures.
- 6. As often as reasonably required, a) show the damaged property; b) provide the insurer with records and documents; c) submit to an examination under oath.
- 7. Within 60 days of loss, request and send a signed, sworn proof of loss to Great American Insurance setting forth a) the time and cause of loss; b) the interest of the tenant and all others in the property involved; c) other insurance which may cover the loss; d) changes in title or occupancy of the property during the term of the policy; e) the inventory of damaged personal property.



Insurance Policy is administered by Great American Insurance Company. All residents are encouraged to purchase additional insurance, as needed to ensure full coverage.



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