



March 12, 2020

Re: Novel Coronavirus, COVID-19

Current Resident:

As concerns over the Coronavirus Disease 2019 (COVID-19) grow, and reported cases of the virus increase worldwide; our team is monitoring the situation closely and is committed to the safety of our residents, employees, and the JBER community.

Starting immediately, we are implementing a number of changes to bring our operation in line with the Centers for Disease Control (CDC) recommendations for curtailing spread of COVID-19. Some of the changes that may directly impact you include:

- Ordering medical grade sanitizing measures during change of occupancy maintenance.
- Increasing the frequency and intensity of office and community center cleaning.
- Temporarily closing the JBER-R indoor playground.
- Temporarily suspending future community center reservations. Reservations currently on the book will be honored, but you may cancel reservations with no penalty.
- Transitioning to online only or one on one move in/out briefings.
- Increasing employee awareness and training as well as providing resources to ensure employees who are sick do not come to work.

All maintenance services are, at the time of this letter, currently active. We highly encourage residents to utilize online and phone communications whenever possible.

Aurora Military Housing is actively working with JBER command to provide a measured, strategic, and timely response to the potential threat posed by COVID-19. For this reason, it is possible that future restrictions and changes will be implemented should they be deemed necessary.

We will continue to provide frequent updates and details on our website blog. In addition, we urge all residents to review and sign up for our email list at the link/QR code below.

Website: auroramilitaryhousing.com/blog

Email Sign Up: auroramilitaryhousing.com/email-sign-up/



Kindest Regards,
Aurora Housing Management

Email Sign Up

AuroraMilitaryHousing.com

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